

SPORT NORTHERN IRELAND TOLLYMORE NATIONAL
OUTDOOR CENTRE INSTRUCTOR DEVELOPMENT
PROGRAMME 2020-2021
PERSONNEL SPECIFICATION

Position Title: Participant, Instructor Development Programme

Reporting To: Senior Outdoor Activity Instructor

Training Allowance: £130.80per week (Accommodation and food is provided to all Instructor Development Programme Participants)

Essential Criteria

- *Demonstrable experience of dealing with the public.
- *Demonstrable customer service experience.
- *Currently active as a participant in at least one of the following adventure sports:
 - Hillwalking
 - Canoeing or kayaking
 - Rockclimbing
 - Mountain Biking
 - Orienteering
- *Must be available to work irregular and unsociable hours including overnight stays, weekends and on occasions for extended periods.
- *Must be able to live on site during the working week.
- Knowledge and understanding of a range of national governing body award schemes for mountaineering, canoeing, rock climbing and mountain biking.
- Demonstrable written and oral presentation skills.
- Good communication skills.
- Competent in the use of Microsoft Office software.
- Must be able to act on personal initiative and take decisions within agreed guidelines.
- Good qualities of judgement and reasoning and ability to work under pressure.
- Excellent interpersonal skills with the ability to contribute to a team.
- Polite and friendly manner.
- Satisfactory level of fitness.

Desirable Criteria

- ****Full D1 Driving Licence.**
- ****Competent in the use of publishing/design software and content management systems such as: In Design, Adobe or Word Press.**
- ****Completed skills and / or leadership training in one or more of the following areas**
 - Hillwalking
 - Canoeing or kayaking
 - Rockclimbing
 - Mountain Biking
 - Orienteering
- ****Demonstrable experience of working or assisting on adventure activity courses or programmes or similar.**
- ****Demonstrable experience of dealing with cash and using a till.**
- **Completed leadership training in other sports.**

***Only those applicants who clearly demonstrate relevant qualifications and relevant experience of essential criteria will go forward to the next stage in the recruitment and selection process.**

****The desirable criteria may be used for short listing if required.**